Code: MA206

## M.B.A. II Semester Supplementary Examinations, January 2009 MANAGEMENT INFORMATION SYSTEM (for R05)

Time: 3 hours Max Marks: 60

## Answer any FIVE Questions All Questions carry equal marks

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- 1. Why do you consider information as key resource for organization? What is the utility of Information Technology in harnessing information and building a system within the organization?
- 2. What is business process? How is it important to understand the business process for designing good MISS?
- 3. Differentiate between TPS and MIS? Which is the most advanced category? Discuss.
- 4. What are the various stages of Nolan Stage Model? Explain them.
- 5. Discuss the role of planning in organization and the purpose of strategic, tactical and operational planning for information system.
- 6. Discuss the way to control the performance and security of the use of the Internet by business and their end users.
- 7. How can a company use change management to minimize the risk and costs and maximize the benefits if changes in business and technology? Give examples.
- 8. Write short notes on any three:
  - (a) Application packages
  - (b) Outsourcing IS
  - (c) Expert System
  - (d) DSS.

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